



EXTERNAL USE ONLY

Instructions: Please complete the details of the feedback in the spaces below.
Return the completed form to DASSI via fax to 03 9482 3820
or via email to contact@dassi.com.au.
Feedback can also be submitted via our website at www.dassi.com.au

DASSI Feedback Form

<input type="checkbox"/> General Feedback	<input type="checkbox"/> Compliment	<input type="checkbox"/> Complaint	Date:
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TYPE OF FEEDBACK

<input type="checkbox"/> Communication	<input type="checkbox"/> Human Resources	<input type="checkbox"/> Legislation/Regulation	<input type="checkbox"/> Privacy/Breach of Confidentiality
<input type="checkbox"/> Relationships	<input type="checkbox"/> Service Access	<input type="checkbox"/> Service Provision	<input type="checkbox"/> Service Quality
<input type="checkbox"/> Policy/Procedure	<input type="checkbox"/> Other Issue		

Person giving feedback:
Contact details:

SOURCE OF FEEDBACK

<input type="checkbox"/> Service User	<input type="checkbox"/> Parent/Guardian	<input type="checkbox"/> Family Member
<input type="checkbox"/> Staff Member	<input type="checkbox"/> Professional	<input type="checkbox"/> Other

NATURE OF FEEDBACK

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OUTCOME SOUGHT

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OFFICE USE ONLY

Investigation outcome and response:

Date feedback resolved:	Date listed on relevant register:
Staff member dealing with feedback:	Manager of staff member dealing with feedback: